417-336-2404

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Patient Name:	Spanner (Constitute		
Last First Middle	Spouse/Guardian	First	Middle
How do you wish to be addressed	Spouse/Guardian Address:		
Address:	City, State, Zip:		
City, State, Zip:	Spouse/Guardian Cell Phone:		
Home Phone:	Spouse/Guardian Work Phone:		
Work Phone:	Spouse/Guardian Birthday:		
Cell Phone:	Spouse/Guardian Social Security:		
Patient Email:	Spouse/Guardian Email:		
Patient Birthday:	Spouse/Guardian Employer:		
Patient Social Security Number:	Spouse/Guardian Occupation:		
Patient Marital Status: S M D W			
Patient Employer	Employer's Phone:		
May we contact you and leave messages at all above phone	e numbers to confirm appointments? (circle one): Yes	or No**	
**IF NOT, please specify appropriate phone numbe	ers:		
Person to notify in case of emergency			
Physician's Name:			
Patient's Preferred Pharmacy:			
Person(s), Relationship, & Phone Numbers you authorize			
	MATION—MUST HAVE A COPY OF YOUR DENTAL INSUR	ANCE CARD ON FILE	
Subscriber's Name:	Name of Insurance Company:		
Subscriber's Social Security # (required to file)	Insurance Company Phone Number	er:	
subscriber's Relationship to Patient:	Subscriber ID#		
subscriber's Birthday (required to file):	Subscriber Group #		
UTHORIZATION: I have completed this form fully and compequired information requested.	pletely and certify that I am the patient or duly authorize	ed general agent of the patie	nt to furnish the
understand that even though I might have a form of insurar nd co-payments which the insurance does not cover.	nce coverage, I am fully responsible for all payments at t	the time of service, including	my deductible
understand that my insurance carrier may pay less than the	e actual bill for services and I am financially responsible	for the payment in full.	
understand that where appropriate, credit bureau reports r hecks. No postdated checks.	may be obtained. We accept MasterCard, Visa, American	Express, Discover Card, cash	n, and personal



Signature of Patient, Parent, Guardian or Personal Representative:

Date:	 -		
			_

Patient Name			Date of Birth					
			Check (X) If you have or h	nave had probl	ems with an	y of the following:		
AIDS/HIV Positive	□ Yes	□ No	Diabetes	□ Yes	□ No	Neurological Problems	□ Yes	□ No
Allergies	□ Yes	□ No	Emphysema	□ Yes	□ No	Pacemaker	Yes	□ No
Anemia	□ Yes	□ No	Endocarditis	□ Yes	□ No	Psychiatric Care	□ Yes	□ <b>No</b>
Angina	□ Yes	□ No	Epilepsy	□ Yes	□ No	Radiation Treatment	□ Yes	□ No
Anxiety	□ Yes	□ No	Fainting or dizziness	□ Yes	□ No	Respiratory Disease	□ Yes	□ No
Arthritis, Rheumatism	□ Yes	□ No	Fibromyalgia	□ Yes	□ No	Rheumatic Fever	□ Yes	□ No
Artificial Heart Valves	□ Yes	□ No	Glaucoma	□ Yes	□ No	Scarlet Fever	□ Yes	□ <b>No</b>
Artificial Joints	□ Yes	□ No .	Headaches	□ Yes	□ No	Shortness of Breath	□ Yes	□ No
Asthma or Hay Fever	□ Yes	□ No	Heart Attack	□ Yes	□ No	Seizures	□ Yes	□ No
Back Problems	□ Yes	□ No	Heart Murmur	□ Yes	□ No	Sinus Trouble	□ Yes	□ <b>No</b>
Bleeding abnormally, with	□ Yes	□ No	Heart Disease	□ Yes	□ No	Skin Rash	□ Yes	□ <b>No</b>
extractions or surgery			Hemophilia	□ Yes	□ No	Special Diet	□ Yes	□ No
Blood Disease	□ Yes	□ No	Hepatitis Type	□ Yes	□ No	Stroke	□ Yes	□ No
Blood-Transfusion	□ Yes	□ No	Herpes	□ Yes	□ No	Swollen Feet or Ankles	□ Yes	□ <b>No</b>
Cancer Therapy	□Yes	□ No	High Blood Pressure	□Yes	□ No	Swollen Neck Glands	□ Yes	□ <b>No</b>
Chemical Dependency	□ Yes	□ No	Jaundice	□ Yes	□ No	Thyroid Problems	□ Yes	□ No
Chemotherapy	□ Yes	□ No	Jaw Pain	□ Yes	□ No	Tonsillitis	□ Yes	□ No
Circulatory Problems	□ Yes	□ <b>No</b>	Kidney Disease	□ Yes	□ No	Tuberculosis	□ Yes	□ No
Claustrophobia	□ Yes	□ No	Leukemia	□ Yes	□ No	Tumor or Growth on Head o	r Neck 🗀	
Congenital Heart Lesions	□ Yes	□ No	Liver Disease	□ Yes	□ No	Ulcer	□ Yes	□ No
Contact Lenses	□Yes	□ No	Low Blood Pressure	□Yes	□ No	Venereal Disease	□ Yes	□ No
COPD	□ Yes	□ No	Measles or mumps	□ Yes	□ No	Weight Loss, unexplained	□ Yes	□ <b>No</b>
Cortisone Treatments	□ Yes	□ No	Mitral Valve Prolapse	□ Yes	□ No			
Cough, persistent or bloody	□ Yes	□ No	Nasal Obstruction	□ Yes	□ No			

Medications routinely used in dental treatment may interact with both prescription and a number of illegal street drugs. Check (X) the medications you are presently taking, medications you have taken in the past, or medications you have had an adverse reaction to:

	Presently Taking	Taken In (he Past	History of Reaction		Presently Taking		History of Reaction		Presently Taking	Taken in the Pass	t
Anesthetics, Locally Injected	•	•	0	Cortisone or Other Steroids	0	0	0	Insulin or Diabetes Medications		0	0
Anesthetics, General	0	a	0	Coumadin, Heparin, Warfarin				Sedatives or Tranquilizers	0	0	0
Antacids	0	a	a	or other blood thinners	0	0	0	Sleeping Pills (Barbiturates)	0	0	
Anti-anxiety Medications	0	•	a	Dilantin	0	0	0	Thyroid Medication such as S	nthroid,		
Antidepressants	0			Diuretics (water pills)	0	0	0	Levoxyl or Levothyroxine	0	0	0
Antihistamines	0	0	0	Fen-phen (lonimin, adlpex, Fas	itin,			Tylenol (Acetomeniphen)	0	0	
Dally Aspirin Regimen		0	0	phentermine, Pondlmin, fenflur	amine,			Adverse reaction to any other			
Birth Control Pills	0	0	0	Redux, dexfenfluramine)	0	0	0	medication or drugs'	□ Ye	<b>S</b> 0	No No
Blood Pressure Medications	0	0	0	Heart Medications such as Dig	oxin,			Please Specify:			
Codeine, Demerol or				Nitroglycerin or Digitalis	0	0	D				
Other Analgesics	a	o	D	Ibuprofen (Motrin)	0	0	0				
and over the counter medication Medication				Condition Pr	oscribing	Doctor		Toba Packs per day		Yes 🗅	No
••••								Alcohol, Beer, Drinks per day	Wine d		в No
Pharmacy Name	_				Phone (	)_		Street Drugs		Yes	п No
				Yes   No Have you had any ser				Times per day Caffeine		Yes	a No.
surgeries? aYes a No I	f yes, de	scribe_						Cups per day			
								High Stress	٥	Yes	п No
								Reason			
Do you have any other heal	th needs	s you sh	ould brin	g to our attention?							
				lete and correct I understand that it is							

Please print name of Patient, Parent, Guardian or Persona) Representative Relationship to Patient

Date

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# DENTAL HISTORY AND PATIENT GOALS

Date:	Patient Name:		Date of Birth:	
Dental History				
Dentist's Name:	Dental Cl	inic:	Phone Num	ber:
Street Address:		Sity:	_State:	Zip:
Date of Last Appointment:		Date of Last X-Rays:		
Why did you leave your previou	us dentist?			
✓ Please Ch	neck Mark if you have o	r have had issues	with any of t	he following:
Bite ProblemsBiting Cheeks or LipsBleeding GumsBurning Sensation on TongueChew on one side of MouthPain when ChewingChewing on Foreign ObjectsClicking or Popping JawDry Mouth  How often do you brush your t	Gums Swollen or Tender Jaw Pain or Fatigue Loose or Broken Fillings Loose or Broken Teeth Mouth Breathing Missing Teeth Opening or Closing of Jaw seeth?	Pain when Brushing Tee Periodontal Treatment Prominent Gag Reflex Pyorrhea or Trench Mou Sensitivity to Cold Sensitivity to Hot Sensitivity to Sweets Sensitivity to When Biti How often do you floss?	Snoring thSores, Blister    Stained Te    Swallowin uthTalking    Thumb Suc    Tobacco U    Tongue Th ngWisdom Te	s, Growths on Lips or Mouth eth g cking se rusting eeth Extracted
Are you in discomfort today?	Yes orNo	Does dental treatment	make you nervous?	Yes orNo
•	arance of your teeth?Yes or			
Do you like your smile?Y	es orNo If no, please exp	lain		
	rience in a dental office?Yes c			
How can we help improve you	r teeth and smile?			

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## Potential Risks and Limitations of Dental Treatment

As a rule, excellent dental results can be achieved with informed and cooperative patients. Thus, the following is routinely supplied to anyone considering dental treatment in our office recognizing the benefits of a pleasing smile and healthy teeth. You should also be aware that dental treatment, like any treatment of the body, has some inherent risks and limitations. These risks and limitations usually do not contra-indicate treatment but should be considered in making the decision to submit to dental treatment.

Perfection is our goal. However, in dealing with human beings, and problems of growth and development, the ravages of dental disease, genetics, and patient cooperation, achieving perfection is not always possible. Often a functionally and esthetically adequate result must be accepted. We will do everything within our capacity to insure the best possible care.

Throughout life, teeth are constantly changing. Periodic examinations should be done so any disease can be treated promptly. Frequent professional visits are the best insurance against serious dental disease. Decay or gum disease can occur if patients do not brush and floss their teeth properly and thoroughly. Excellent oral hygiene and plaque removal is a must.

On rare occasions, the nerve of a tooth may die and become infected. A tooth that has been damaged by deep decay, a minor blow or extensive dental treatment can die over a long period of time. An undetected non-vital tooth may flare up during any dental treatment and may require endodontic (root canal) treatment to maintain it. It may even have to be removed. There is also a risk that during or following treatment soreness or tenderness may occur in the temporomandibular joints (lower jaw joints).

The total time for treatment can be delayed beyond our estimate. Treatment plans can change due to altered conditions which may surface during treatment. Decay which may appear small on x-ray, may be larger than anticipated resulting in much more extensive treatment.

# Informed Consent

I understand that during treatment, occasionally any of the above issues may occur. These can include but are not necessarily limited to: pain (discomfort), tooth mobility, tooth decay, devitalization (nerve loss), tooth and/or jaw changes, and injury resulting from the use of high speed dental equipment.

I understand that alternative treatment will be explained (including the consequences of no treatment) as well as the preferred method of treatment for my mouth. I understand that for a successful result and to lessen the dangers of complication, the following conditions are essential on my part:

- 1. Excellent Oral Hygiene
- 2. Proper diet controls
- 3. Strict adherence to instructions
- 4. Cooperation in keeping appointments

I understand that there is no warranty or guarantee to my result and/or care. I also understand that I can, at any time, ask for and receive a full recital of all possible risk related to my treatment.

In addition, I understand that treatment may be discontinued for patients who fail two appointments without prior notification; who are constantly late for their appointments; who continue to excessively cancel their appointments; who fail to practice acceptable oral hygiene; or who are uncooperative with staff providing care.

Date:	Χ
	Signature of Patient, Guardian, Responsible Party (over age 18

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# FINANCIAL POLICY AND PRIVACY AGREEMENT

When we begin treatment, we make a commitment to provide you with the finest dental services possible. We are striving to help to create and preserve beautiful smiles for a lifetime.

#### **INSURANCE**

If you have dental insurance, we will do our best to estimate what your insurance will cover and ask you to pay what we estimate your insurance will not cover. This is only an estimate; we cannot understand completely the specifics of every insurance plan and the variations to each one. Because of this, there may be a balance owed by you after the insurance has paid, or you may also have a credit. You have our pledge that we will do our best to estimate as accurately as possible. You will be responsible for any balance your insurance does not cover.

#### **DUAL INSURANCE**

If you have dual insurance coverage, we cannot accurately estimate what the secondary insurance will pay and due to the time that it takes the secondary insurance to pay, it can become very confusing for everyone. Because of this, we will file the secondary insurance for you, however if secondary insurance does not pay within 30 days of filing, we will ask for you to cover the balance due and follow up with secondary insurance.

#### PAYMENT OPTIONS

You may pay as you go—meaning pay your portion when the service is rendered. Some procedures may require multiple visits and you can split your portion over those visits. We may also be able to phase treatment such that it can become more affordable. We accept most credit cards, checks, and cash.

#### 5% DISCOUNT

If your treatment is over \$1750 and if you pay in full at the beginning of treatment only with check or cash, you will be eligible for a 5% discount. If you have insurance, to be eligible for this discount, you will need to pay the entire amount less the 5% discount and the insurance payment will be sent to you.

#### CARE CREDIT

Our office has entered into an agreement with CARE CREDIT to offer a six-month interest free payment option to qualified applicants.

#### **COLLECTION FEES**

Any and all fees that are generated by any liens filed or accounts turned over to the collection agency, is your responsibility.

I have read the above and my preferred method of payment is: (please circle)

	MasterCard	Visa	American Express	Discover Card	Cash	Personal Check	Care Credit	
Signature	·			Dat	te			

### RELEASE OF INFORMATION FOR INSURANCE AND REFFERALS

I authorize release of information to any referred physician, financially responsible party, insurance company, or federal payer as is appropriate for billing and receiving payments for any and all dental services provided from Christian R. Willard, D.D.S. and its personnel.

Signature: Date
-----------------

# **Insurance Disclaimer**

(Please read carefully)

## **\*ONLY FOR PATIENTS FILING DENTAL INSURANCE\***

Please note we <u>do not</u> accept nor participate with any DMO insurance plans, prepay plans, or Medicaid.

### \*\*\*DR. WILLARD DOES NOT PARTICIPATE WITH ANY MEDICARE PLANS\*\*\*

Our goal is to help you maximize your dental insurance benefits. As a courtesy, we are happy to bill your dental plan for services. When we call on your insurance and verify benefits it is not a guarantee of payment by the insurance company and may vary according to your individual plan when the actual claim is submitted.

Estimates proposed at our office are only an estimate of what your insurance coverage will be. Estimates are not a guarantee. If you need <a href="mailto:exact">exact</a> payment of benefits, then a predetermination is required. If you would like this done, you must specify this with the front desk staff <a href="mailto:before">before</a> any work is initiated. (This may take up to 8 weeks).

Please remember that the contract itemizing your dental benefits is between you, your employer, and your insurance company. Regardless of coverage, your estimated copayment is due in full the day of treatment. If your insurance plan does not pay within 120 days of treatment, you must pay any outstanding balance and seek reimbursement from your dental plan. If your dental plan pays more than expected, you will receive a refund check. Also remember dental insurance plans may not cover all of your dental needs.

By signing below I am acknowledging that I have chosen to allow <u>Dr. Christian Willard</u> to file my insurance and accept full responsibility for this account and for all dentistry performed upon my family in this dental office. I understand it is my responsibility to be aware of what type of dental plan I have. I also understand this office cannot guarantee my insurance company will cover all services rendered and it is only an estimate of benefits. I also understand that if my insurance company does not pay within 120 days of my date of service then I will become responsible to pay at that time.

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# PRIVACY PRACTICES ACKNOWLEDGEMENT (HIPAA)

Print Name:	Birthday:	
Signature	Date:	
	TCPA CONSENT	
You agree, in order for us to service our accorrepresentatives, ancillary providers, HIPAA be debt collection agency, may contact you by taccount. Including wireless telephone numberepresentatives, ancillary providers, HIPAA be debt collection agency may also contact you you provide to us. Methods of contact may in of an automatic dialing device, as applicable Lender/Creditor, its ancillary providers, HIPA may contact me/us as described above.	usiness associates, vendors, and the repelephone at any telephone number associates, which could result in charges to you usiness associates, vendors, and the repelephone text messages or emails, using clude using prerecorded/artificial voice	resentatives of our ociated with your our organization's resentatives of our ng any email address messages and/or use that the
Drivet Name o	Date:	

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Name:
Date:
I would prefer to be notified of my upcoming appointments by the following
(Please indicate which of these applies to your preference. You may choose as many as you like.)
Text Message# ()
E-Mail:
Phone Call# ()
Signature: